



Community
Acupuncture
Clinic

1807 Wilshire Blvd. STE B
Santa Monica, CA 90403
(310) 453 - 8383

Infection Control Guidelines and Protocols

Before EVERY appointment, we will call patients either the night before or 2-3 hours before the scheduled appointment time to ask these screening questions:

1. Are you experiencing any of the following symptoms?
 - Fever or chills
 - Cough
 - Shortness of breath or difficulty breathing
 - Persistent chest pain/pressure/tightness
 - Sore throat
 - Loss of taste or smell
 - Congestion or runny nose
 - New muscle or body aches
 - New diarrhea, nausea, or vomiting
 - New headache or dizziness
 - Sudden/acute hearing loss and/or pain inside your ear
2. In the last 14 days, have you been in contact with anyone diagnosed with COVID-19?
3. In the last 14 days, have you traveled outside of the Greater Los Angeles area?
 - If your answers to any question are YES: Unfortunately, we will have to cancel your appointment and discuss when you can reschedule
 - These questions will be asked **BOTH** verbally over the phone and via written questionnaire

New entry protocols:

- If possible, check your temperature before leaving for your appointment
 - Anyone with a temperature over 100.4 will be sent home
- We require everyone to wear a surgical mask over your mask, covering **both your mouth and nose for the entire time you are inside the clinic**
 - If you do not have any mask, we can provide two surgical masks for you
- If possible, please take clear pictures of the front and underside of your tongue
 - These pictures can be shown on your phone; you do not need to send them
- When you arrive, please wait **OUTSIDE** and call us at (310) 453-8383
 - We will meet you at the door to check your temperature and provide the written questionnaire
 - We will provide hand sanitizer before your intern escorts you to your treatment room
- Please bring your own black inked pen to fill out any paperwork
- Please prepare to pay with a card, apple/google pay, or check
- Any non-essential guests accompanying you must wait outside the clinic unless they are designated aides or legal guardians (for minors)