



**New entry protocols since re-opening:**

- If possible, please check your temperature before leaving for your appointment
  - Anyone with a temperature over 100.4 will be sent home
- We require everyone to wear a proper face mask that covers both your mouth and nose for the entire time in the clinic
  - Scarves, bandanas, or masks with valves are not accepted as proper face masks
- Please take a clear picture of your tongue to show your intern and supervisor
  - This picture can be shown on your phone; you do not need to send it
- When you arrive, please wait outside the clinic and call the clinic front desk number (310) 453-8383
  - Your intern will meet you outside to verify your temperature
  - Then, you must use hand sanitizer before going to your room
- For new patients, please bring your own pen to fill out any paperwork
- Please prepare to make all payments with a credit/debit card or apple/google pay
- Non-essential guests are not allowed to accompany you inside the clinic unless they are designated aides or legal guardians (for minors)

**Before EVERY appointment, we will call patients either the night before or 2-3 hours before the scheduled appointment time to ask these screening questions:**

1. Are you experiencing any NEW symptoms consistent with COVID-19? Such as:
  - Fever or chills
  - Cough
  - Shortness of breath or difficulty breathing
  - Fatigue
  - Sore throat
  - Loss of taste or smell
  - Nasal congestion or runny nose
  - Unexplained muscle aches
  - Diarrhea
  - Nausea or vomiting
2. In the last 14 days, have you been in contact with anyone diagnosed with COVID-19?
  - If your answers to either question are YES: Unfortunately, we will have to cancel your appointment. You may reschedule 2 weeks after your symptoms cease.